

ARUBA PORT AUTHORITY

COVID-19 New Health Safety Protocol

Purpose:

The purpose of this new protocol is to minimize the possibility for the virus to spread and safeguard the health of our employees and visitors while being on the port premises.

Aruba Port Authority has drafted the following protocol defining measures to assure the health safety of the cruise passengers and all employees and port users once the borders are reopened.

All employees and all badge holders and guests working on the port premises are highly encouraged to vaccinate.

The health guidelines and new port safety protocols according to local laws, procedures, rules, requirements, orders and/or guidance, is applicable effective immediately and can be amended from time to time to reflect the current pandemic development.

➤ **Health Safety Protocols:**

1. Hand sanitizers are available at security checkpoints, terminal entrances and in terminal shopping area.
2. Hygiene Signs and posters are in the cruise terminal and pedestrian areas indicating the social distancing and the use of the mouth mask.
3. Security Officers will be screened at the start of their shifts if they have flu like symptoms.
4. Security office and cruise terminal rest rooms will be cleaned regularly and disinfected at the beginning, during and at the ending of the cruise operations.
5. A daily inspection will be conducted on the logbook verifying the time the rooms were cleaned and disinfected.
6. Security checkpoints will be adapted by installing crowd dividers in order to maintain the recommended 1.5-meter social distancing.

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➤ Ports Facility Unit:

1. Access badges will be granted following all the badging requirements.
2. In order to be granted a day pass, a pre-notification mail needs to be sent to the access.request@arubaports.com
3. Tenants, Vendors, Taxi's, Tour operators and service providers that has complied with the "**Aruba Health and Happiness Code**" Seal Program will be authorized to be on the port.
4. All employees and all badge holders and guests working on the port premises is highly encouraged to vaccinate.
5. In the event of non-vaccinated badge holder and or visitor the use of a mask is always mandatory.

➤ Ports Authority Health Safety Task Force:

1. Aruba Ports Authority has installed a group of trained Health Safety Officers who will be responsible for conducting inspections on all port personnel and contractors.
2. The shift port security supervisors are designated with the task to enforce Health Safety inspections.
3. Infractions for not following APA health rules will be reported by the security supervisors to the port APA Risk Manager.
4. Failure to follow the APA health rules may lead to temporary denial access to the port.

➤ Nautical Operations:

1. **Pilots**, when boarding the vessel must wear appropriate PPE and apply social distancing procedures while on board. The pilots must have a PPE use procedure and social distancing requirements in place and have receive mandatory training on these procedures.

All Pilots are totally vaccinated.

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➤ **Mooring Crew:**

1. The Mooring crew and the maintenance service personnel must apply social distancing and wear proper PPE while performing their job on the pier and especially during the interacting with the port and ship Security personnel while installing barricades and ramps at the ship's gangway. The PPE and social distancing are always a must.
2. Special mandatory trainings will be provided to this crew.

Mooring gang crew is totally vaccinated.

➤ **Security Operations:**

1. Interface with Ship Security Officer (**SSO**) will be done at the gangway on arrival of the vessel. (**PFSO**) will avoid as much as possible going aboard of the vessel.
2. Interface with Ship Agents, Customs, Immigration, Maritime Police and Lab Technicians, each stakeholder will have their own procedure in place.
3. The vessel will have their own procedure for boarding visitors and Government authorities.

➤ **Crowd Management:**

1. The port security must discuss and exchange information of COVID-19 preventive crowd management requirements for dispatching, walking routes, designated entry and exit terminals doors use with tour operators and ship shore excursion officers.
2. Warning signs will be installed on the pedestrian walking routes for social distancing recommendations of 1.5 meters for embarking and disembarking passengers.

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➤ **Passenger Flow:**

1. Dispatching of the passengers will be the responsibility of the local tour operator dispatchers and guides, and vessels excursions team.
2. Tour operators are not allowed to gather the passengers in the terminal but must walk out with their guests to the staging area of the busses.
3. Shore excursions: All waivers will be signed prior debarking or onboard the bus.
4. Aruba Port Authority will not be providing shuttle service to and from the vessels.
5. The ship Agent is responsible to assist disabled passengers. Passenger flow.

➤ **Gate Entrances:**

1. Aruba Port Authority NV (APA) will use gate # 5 as the main pedestrian entrance gate and gate # 7 as the main vehicle entrance and exit gate.
2. Barricading fences with signs will be indicating the route to the port exit gate and to the cruise vessels.
3. Security working at the gate must be in compliance with the DVG and APA guidelines (use of mask required, hand sanitizer and observe social distance).

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Taxi's and Tour busses:

1. Only Taxi's and Tour Operators that has complied with the "**Aruba Health and Happiness code**" Seal Program will be authorized to be on the port premises.
2. Taxis and Tour Operators are recommended to be vaccinated to be in compliance with the port requirements.
3. Taxi operators are not permitted to be out of their Taxi but will remain seated awaiting their passengers.
4. Face mask is mandatory in the Taxi

➤ **Cruise Terminal Operation:**

1. All shops in the terminal will be subject to this new policy the "**Aruba Health and Happiness code**" seal program.
2. Signs will be indicating the walking route in the terminal.
3. Each Tenant will be responsible to comply with health and safety DVG and APA protocols for the flow in their shops, making sure the social distancing and all other protocols are being followed.
4. All tenants are encouraged to be vaccinated.

➤ **Health Ambassadors:**

1. Aruba Ports Authority has several Health Ambassador volunteers on the floor to monitor and enforce safety and health protocols imposed by local authorities DVG and APA guidelines (use of mask required, hand sanitizer an urged to social distance) of the passengers and employees working in the cruise terminal (s) and on the port premises.